

Warranty

All TASA corrosion restored electronics have a limited one year warranty

TASA warrants that customers' restored electronics products are free from defects in relationship to TASA's corrosion restoration for a period of one (1) year from the completion date of the customers' cleaned and restored electronics equipment. In the event our restoration service does not conform to this warranty, TASA will repair or replace the hardware components related directly to the original incident (water, mold, smoke or fire damage) involved in the original signed Electronics Restoration Work Authorization, free of charge.

To obtain service under this warranty the Customer must notify TASA of the defect before the expiration of the warranty period. Customers will provide appropriate assistance to TASA personnel to resolve issues.

This warranty does not cover defects or damage arising from any source other than the original incident including improper installation, lack of or improper maintenance, improper storage, shipping and handling, ordinary wear and tear, misuse, abuse, accident, or unauthorized service. We reserve the right to make changes in the components as necessary to restore electronics equipment functionality. Liability under all warranties expressed or implied is limited to repair or replacement of the defective components. This warranty does not cover nor provide for reimbursement or payment of the original equipment, incidental or consequential damages (including loss of profits) whether based on contract, tort, or any other legal theory irrespective of whether TASA has advance notice of the possibility of such damages.

For authorized maintenance of warranty claims, TASA may use new or refurbished parts, assemblies or products for equal or improved quality. All defective parts become the property of TASA. Claims will be handled according to current TASA procedures. These warranties shall not apply to any defect, failure or damage caused by improper use or improper or inadequate maintenance and care. TASA shall not be obligated under these conditions:

- a) to repair damage resulting from attempts by personnel other than TASA representatives to install, repair or service the electronics unless directed by a TASA representative,
- b) to repair an item that has been modified or integrated with other products when the effect of such modification or integration increases the time or difficulty of servicing the product or degrades performance or reliability,
- c) to perform user maintenance or cleaning or to repair damage, malfunction, or degradation of performance resulting from failure to perform user maintenance and cleaning as prescribed in published product materials,
- d) to repair damage, malfunction, or degradation of performance resulting from use of the product in an environment not meeting the operating specifications set forth in the user manual,
- e) to replace items that have been abused, misused, or tampered with in any way;

Any service identified in the above list and provided by TASA at the Customer's request shall be invoiced to Customer at TASA's then current rates for parts, labor and travel.